

Oncology Medical Centre

Location

The Medical Centre is located on level three of the new clinical services building (known as south block) and is the main centre for all outpatient appointments.

Access and Parking

There is a multi level pay car park located in Platt Street P1 and also a new parking station as part of the main hospital known as P2 & P3. Entry to this car park is located at the intersection of Edith and Lorna Street, Waratah. All car parks cost \$4 - so please have coins when you use our parking facility. There is also a set down area at the front of the main hospital entry located in Edith Street, Waratah where you can park your car or wait for up to ten minutes. This is not a permanent parking area but is a location for patients to alight when using the hospital services or for arranged transportations such as taxi, community transport or carer pick up.

Parking for people with limited mobility is also available at our main entry. There is new seating available outside and inside the new buildings. Wheelchairs are also available on request inside the main entry should you require.

Parking options can be discussed with staff for patients who may have special needs and who are undergoing treatment. If you have any special parking needs, please speak with the Nursing Unit Manager or a senior staff member in the area where you are receiving treatment.

Provision of Services

Services provided include: Medical Oncology, Surgical Oncology, Radiation Oncology, Haematology, Psycho Oncology, Head & Neck, Oesophagus, Lung Clinic, Toxicology and Medical Clinics.

Referral Mechanism

All appointments are made by referral only to the specialist or service required, either by telephone or correspondence once the referral letter and diagnostic information is received by the 'New Patient' Booking Nurse.

Appointments

Clinics operate Monday to Friday. Appointments are required and every effort will be made to ensure that appointments appropriate to your needs are provided. The clinics do not operate on weekends or public holidays.

The 'New Patient' Booking Nurse will contact people who are referred to a Medical or Radiation Oncologist to discuss booking and other details within two days of a referral being made.

Follow-up appointments are made after the clinic attendance at the reception desk or by telephone. Patients requiring a blood test will need to visit the Pathology Department (HAPS) on level three of the NewMed Building (located between north and south block), one hour prior to their appointment time.

Patients referred to a particular doctor are likely to be charged by the Hospital. No consultation fee is higher than the Medicare benefit or the scheduled fee.

Information and Support Services

Information packages are available at the time of your first consultation. If you require information prior to this, please ask the 'New Patient' Booking Nurse and it will be mailed to you.

There is a patient resource centre, with a library and internet access, available at the Medical Centre. Books in the library can be borrowed for up to four weeks at a time. There is no charge for this service, though donations are gratefully accepted. We ask that you return the books to ensure that

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patients continue to benefit from them. The internet service is free with selected links available providing information relevant to treatment and care.

The Cancer Council help line, telephone 131120, is also useful for information and support.

Suggested cancer related internet links can be found on the Links Section of this website

Facilities

Tea, coffee and biscuits are available in the comfortable waiting rooms. Donations are greatly appreciated. Our hospital volunteers also work in the waiting area of the Medical Centre and are on hand to assist you with anything you may require. Our volunteers are all trained and wear a **GREEN** volunteer name badge.

Contacts

Nursing Unit Manager
Telephone: 4921 1116.

Medical Centre Booking Office
Telephone: 4921 1700.

Oncology Parking

Construction of a new hospital to improve our health care facilities is now complete. There are currently three car parks in operation - Platt Street multi level car park (P1) and Edith Street car parks (P2 & P3).

Patients with Special Needs

Patients who are unwell or who have limited mobility are permitted to be set down at the front door of the new Clinical Services building in Platt Street Waratah. Please note - this entry way is only for special needs patients, all other patients and their drivers **MUST** use the general public car parks provided.

For the convenience and safety of all, drivers are not permitted to park or stand in the set down for prolonged periods of time (10 minute set down time only). Drivers should then proceed to the general public car parks and follow the signs back to the service or clinic you are attending.

It is important that you let our staff members know if you are unable to walk from the car park or if you have concerns about attending the hospital and parking your car. Please let our staff know if you or your driver may have concerns or special needs in relation to attending your appointment